

US Postal Service 10-Year Plan to Achieve Financial Sustainability and Service Excellence

I am writing to express concerns regarding the US Postal Service 10-Year Plan to Achieve Financial Sustainability and Service Excellence.

I disagree with the goal to achieve financial sustainability for the post office. The US Postal Service is not a for-profit company. It is a national service for all people living in the United States. Given the complexities of delivering mail and packages to EVERYONE the only way to make it sustainable is to create barriers to accessibility and full services.

This is what the proposed plan does. It creates barriers by closing or reducing the hours of post offices, slowing the speed of delivery, increasing prices, and reducing services.

For people depending on the US Post Office delivers life-saving medications, important communication such as their Social Security or other benefit payments, reports from their physician, bills and other critical communication, reducing access, speed of delivery, or other changes in service can have a significant impact on their health and well-being.

Not everyone has access to the internet, the resources to buy computers and other technology, or the skills to use technology. For these individuals, in particular, access to the services provided by the US Postal Service is critical.

I do not support the proposed plan, nor do I trust the leadership of Mr. DeJoy given his handling of affairs during the election where critical equipment was decommissioned at a time that it was most needed.

Thank you for taking my comments.

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